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# About Master Builders WA

Master Builders Western Australia (MBAWA) has represented the building and construction industry for over 125 years and is the only group that serves the needs of the entire industry, from residential to commercial builders, civil engineering businesses, principal contractors to subcontractors, manufacturers, and suppliers. We operate across all regions in WA.

Each year, Master Builders members deliver a majority of construction projects in WA and contribute over \$20 billion to the State economy. We are the registered employers' organisation for the building and construction industry and assist members by providing access to a wide range of specialised services, as well as representing industry to government through advocacy and lobbying.

## Vision

Master Builders WA assists members in growing the Building and Construction Industry's significant contribution to the economy and community.

## Mission

Master Builders WA is the peak industry association for the building and construction industry.

## Purpose

Master Builders WA is a membership-based industry association. We provide our members with highly valued, specialised building industry services through:

- + Strong Industry Advocacy and Representation.
- + Trusted Advice and Information.
- + Tailored and Relevant Products and Services.
- + Quality and Relevant Training.
- + Promotion of Construction Excellence.
- + National Representation via Master Builders Australia.
- + Career and Professional Pathways

## Culture

- + Master Builders WA will drive its vision with a culture that is:
- + Forward thinking and committed to the growth of the Building and Construction Industry.
- + Orientated to high performance and achieving goals to ensure our success.
- + Service based, driven by integrity and collaboration.
- + Committed to evidence-based decision making.
- + Strong in leadership of the Building and Construction Industry across all sectors.

## Values

Integrity, Success, Service, Collaboration



# About the Building Excellence Awards

The Master Builders Western Australia Building Excellence Awards is the preeminent event in the building and construction industry in Western Australia.

Run in numerous iterations since its inception in the late 1970s, the newly reformulated Master Builders Western Australia Building Excellence Awards will celebrate the entire scope of the building and construction industry across Western Australia in one event; from single-home renovation projects all the way through to large-scale civil construction works, and from the Perth metropolitan area to the far reaches of our great state.

The purpose of the Master Builders Western Australia Building Excellence Awards is two-fold:

1. To showcase the incredible projects Master Builders Western Australia's members deliver each year across the residential, commercial and civil construction sectors; and
2. To reward members who display a commitment to building excellence and a determination to maintain the highest of professional standards.

## Why Enter?

The general public know that winning any Master Builders award is no easy feat – it requires the home or project to be thoughtfully conceptualised, carefully designed, and then delivered with an exceptionally high standard of workmanship across the board.

Additionally, entering the Master Builders Western Australia Building Excellence Awards allows you the opportunity to:

- + recognise the quality of work achieved by your staff and contractors
- + have your standard of workmanship independently and impartially assessed
- + demonstrate your commitment to excellence to existing and prospective clients
- + set your business apart from your competitors
- + have your achievements promoted by Master Builders Western Australia in our annual winner's magazine and industry media
- + market your winning work through use of the awards logo on your website, social media channels, email signature, signage and more, and
- + help set a benchmark of excellence that the entire industry should strive to achieve.

# About the Building Excellence Awards

## How to Enter

Entries for the 2025 Master Builders Western Australia Building Excellence Awards are to be submitted online through the MBAWA awards portal only, available on [www.mbawa.com](http://www.mbawa.com).

No late, emailed or printed submissions will be accepted.

## Important Dates\*

Entries Open	8am on Monday 24 February 2025
Entries Close	5pm on Friday 4 April 2025
On-site Judging	June/July 2025
Awards Presentation	Friday 5 September 2025
Regional Awards Dinners	September/October 2025

\*These dates are subject to change; all entrants will be notified if this occurs.

## Fees Matrix

### Entry Fees

First Entry	\$500.00 each
Additional Entry	\$350.00 each
Young Builder of the Year Entry	\$350.00 each
Excellence in WHS Entry	\$650.00 each
Customer Service Entry	\$700.00 each

All prices are inclusive of GST.

## Photography Fees

Project Photography	\$500.00 per project
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All prices are inclusive of GST.

Entry to the 2025 Master Builders Western Australia Building Excellence Awards, and access to the Master Builders Western Australia professional photography service, is restricted to active MBAWA members only, unless otherwise stated.

## Contact Us

If you have any questions, please contact MBAWA Events or visit [mbawa.com](http://mbawa.com) for further information.

**Email:** [events@mbawa.com](mailto:events@mbawa.com)

**Phone:** (08) 9476 9800



# Entry Requirements

## General Entry Checklist

To be considered a valid entry, each awards submission must include **all** the following, unless specifically stated otherwise:

Your company details

- Membership number
- Registered company name and trading name
- ABN/ACN Number
- Builders licence number
- License expiry date
- Postal address
- Phone numbers
- Email address

Project details

- Approved project name\*
- Project street address
- Current map with exact location of the property clearly indicated
- Project size (in square metres)
- Lot/site size (in square metres)
- Completion date
- Final contract price

\*Project names cannot include street numbers, addresses or company name.

Date of practical completion

- To be eligible for the awards, all project entries must have reached practical completion in the 24 months before the close of entry date, Friday 4 April 2025.

Copy of contract and final statement including all variations to confirm the project price

- Your final project price must indicate the cost of the project as viewed by the judges.
- This includes your contract price, variations and all works supplied or carried out by owner/others.
- Your project price must include GST, site works, all extras, final PC and provisional sum adjustments.
- Do not include land price and the cost of removable appliances such as fridges, microwaves, etc.
- If a home has been built without a contract (e.g. a builder constructing their own home), the home must be entered into the category that best represents the market value of the cost of the build. Evidence must be supplied, including a copy of Home Warranty Insurance Certificate.

Variation documents

- If applicable, these must be provided.
- The listed final contract price must match the total of the contract value plus variations.

One good quality A4 or A3 size floor plan (Alterations & Additions to also include 'before' plans)



# Entry Requirements

- Project overview
  - Please provide a top-level overview of the project including any unique or unusual aspects of the project (i.e. interesting materials or technology used, any interesting history about the project or site).
  - Required length is minimum 200 words, to a maximum of 400 words.
  - This will be used for judging purposes and for post-Awards promotional activities across print and digital.
- Project Brief (Commercial/Civil Projects only)
  - Client brief and post completion feedback (if applicable)
  - Project complexity and/or complications overcome during construction site management (including WHS and environment)
  - Any additional information that differentiates your project that you would like to bring to the judge's attention
- A minimum of 8 high resolution photographs of the project (see Photography Requirements section for further details)
- Confirmation (via check box on the entry portal) that:
  - you have permission from the client to submit the project
  - no serious injuries or deaths occurred onsite during construction
  - there are no outstanding debts or complaints relating to the project

## Category-specific entry requirements

For the following categories, there are further entry requirements. Please see the relevant category for further information.

- Excellence in Workplace Health and Safety – p. 21
- Excellence in Customer Service – p. 24
- Young Builder of the Year – p. 26



# Entry Requirements

## Photography Requirements

It is a requirement that high-quality photographs be submitted as part of every **2025 Master Builders Western Australia Building Excellence Awards** entry. On receipt of your entry, if the below photography requirements aren't met, the entry will be considered incomplete and will not be processed.

If your entry is shortlisted, the judges will use photographs in their final deliberation and, if your entry wins an award, we'll use the photographs in the Awards audio-visual show, to promote the Awards to the media and across a range of printed and digital official publications and marketing materials.

## Choosing a photographer

Master Builders Western Australia provides two (2) options for submitting quality, high resolution photographs of your project:

### Option 1: Engage a Master Builders professional photographer

Master Builders Western Australia engages professional photographers each year to provide exclusive, high-quality photography services (for a fee) to entrants across the regions and the Perth metropolitan area.

Should you require the services of a photographer, please tick the "Photography required" box in the entry portal and from that point on, you won't be required to lift a finger - we will coordinate with the photographer for the session to take place during your allocated judging time slot. Master Builders will then liaise with the photographer directly to arrange delivery of your project's professional photography directly to us, with images provided to you after the awards presentation evening.

The fee for Master Builders Western Australia photography is listed in the Fees Matrix.

### Option 2: Supply your own high-resolution photographs

Master Builders Western Australia strongly recommends engaging a professional photographer to capture your project. Please share the Photography Checklist on the next page with your photographer so they can best understand the entry requirements. Remember - on receipt of the entry, if our minimum photography requirements aren't met, your entry will be considered incomplete and will not be processed. As such, we strongly recommend that you **do not** take a DIY approach to photography.





# Entry Requirements

## Photography Checklist

When entering photographs for the 2025 Master Builders Western Australia Building Excellence Awards, please be mindful of the following requirements:

- A minimum of 8 photographs must be submitted per entry – four (4) internal images and four (4) external images.
- Image files should be provided at a high resolution (in either JPEG or TIFF file formats).
- File sizes should be between 3MB and 15MB, with a minimum printable size of 210 x 140mm at 300dpi.
- Submitted images should focus on highlighting the main features of the project, including:

### Residential

- External shots – front entry, landscaping and any outdoor areas like pools, patios and decks
- Internal shots – kitchens, bathrooms, bedrooms, living areas, media rooms etc.
- Feature shots – any main features, such as balustrading, timber or steel work.
- Before shots\* – for Renovations/Extensions categories, include photos of the project BEFORE works were undertaken.

### Commercial

- External shots – showing the full facade
  - Internal shots – variety of rooms and viewpoints inside the project
  - Feature shots – showcasing a particular point of interest in the project e.g. solar panels, intricate use of materials
  - Before photos\* – for Restoration/Renovations categories, include photos of the project BEFORE works were undertaken.
- + Landscape orientation is preferred for event production. If you would like to include some images taken in portrait orientation, we recommend that you submit no more than one (1) or two (2) images in portrait for every six (6) images in landscape.



# New Awards Structure

## Overview

The new Master Builders WA Building Excellence Awards structure will bring back the prestige of being named a Master Builders award winner in Western Australia.

This updated structure ensures that regional projects can now compete directly against Perth-based projects, allowing for regional entries to have a defined pathway towards being nominated for the National Excellence in Building and Construction Awards, run by Master Builders Australia.

The new Master Builders WA Building Excellence Awards structure is detailed below.

## The Awards Process

**Step 1** - All projects enter their relevant category (and price sub-category if applicable) in the Master Builders WA Building Excellence Awards, no matter if the entry is based regionally or in the Perth metropolitan area. Entries for the 2025 awards close on Friday 4 April 2025.

**Step 2** - Projects are judged.

**Step 3** - Finalists are announced.

**Step 4** - The state-level Master Builders WA Building Excellence Awards are held, and winners announced. Winners of many of these categories will then be nominated for a comparable National Award.

**Step 5** - Following the Master Builders WA Building Excellence Awards, regional dinners will be held to recognise Award winners in their local regions (excluding Perth metro). During these dinners, regional winners for the 4 Major Award categories will be announced:

1. Young Builder of the Year - [Region]
2. Residential Master Builder of the Year - [Region]
3. Commercial Master Builder of the Year - [Region]
4. Customer Service Award - [Region]

If the State winner for one of the above major award categories is from a region, they will also be named the regional winner of that award too.

For example, if a member from Albany wins Young Builder of the Year at the Master Builders WA Building Excellence Awards, they will also be named Young Builder of the Year - Great Southern at the Great Southern Awards Dinner. If no members from that region have won any of the major awards, regional winners will be judged from the selection of eligible entries for each major award.

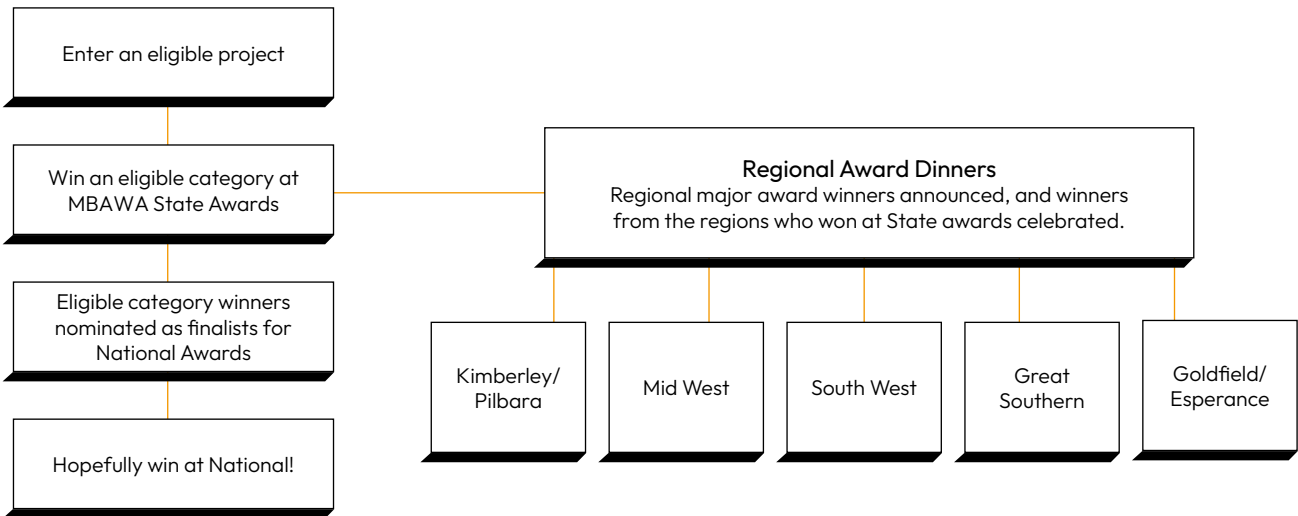
Please note: In order to be eligible for a regional award, you must have entered the Master Builders WA Building Excellence Awards. There is no separate entry process for these awards.

**Step 6** - Winners of an eligible award from the state-level Master Builders WA Building Excellence Awards (no matter if the project is regional or Perth-based) compete against projects from around Australia at the National Excellence in Building and Construction Awards, run by Master Builders Australia.

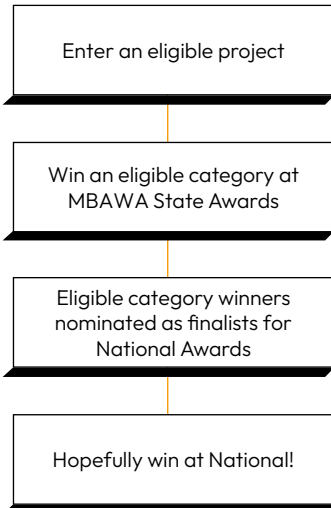
# New Awards Structure

## Pathways by Location

### Regional Projects



### Perth-Based Projects





# Award Categories

## Residential Award Categories

### Assisted/Adaptable Living

The Assisted/Adaptable Living Award recognises residential properties that prioritise inclusivity and accessibility, catering to the needs of individuals with disabilities, and promoting adaptable living environments.

Eligible projects include Class 1 residences or dual occupancy dwellings designed to accommodate individuals with diverse mobility needs. These properties feature integrated facilities and design elements that enhance accessibility and enable independent living for occupants with disabilities. The focus is on single-family homes or dual occupancy residences that embody principles of universal design, ensuring that all occupants can navigate and utilise the space comfortably and safely.

Commercial or communal facilities such as clubhouses, and retirement villages or aged care facilities, are not eligible for this award.

### Display Home

The Display Home Award is offered over four (4) price categories, and recognises a dwelling which has been designed, built and displayed with the intention of building identical homes in other locations.

Display Homes must be on display and advertised as open to the public during regular specified hours between the date that entries close and six weeks after the Awards are presented, at a minimum.

#### Additional entry criteria

Display Home entries must:

- + include a current price list of all inclusions for the home to full specification as displayed;
- + describe all optional specification items displayed in the home; and
- + state the as-displayed construction cost.

Entries must also be accompanied by a letter or similar advice from the permit authority that the home is approved for use as a designated display home. A letter or similar advice from the permit (local) authority means either a development (planning) approval and/or a building permit clearly detailing the home was assessed and approved by the permit authority as a display home.

#### Price categories:

- + Under \$400,000
- + \$400,000 to \$600,000
- + \$600,000 to \$800,000
- + Over \$800,000



# Award Categories

## Contract Home

The Contract Home Award is offered over eight (8) price categories and recognises a dwelling which has been designed and built on contract, specifically for that site and according to the requirements and brief of the client.

This category also includes any dwelling that is opened by the builder for the purposes of display that, at the time of entry, has not been approved by the local authority or developer as a display home.

One unit of a duplex, triplex, unit development or group housing is acceptable in any category. To determine the appropriate price category of the unit, divide the overall contract price by the number of units in the project.

### Price Categories:

- + Under \$350,000
- + \$350,000 to \$500,000
- + \$500,000 to \$750,000
- + \$750,000 to \$1 Million
- + \$1 Million to \$2 Million
- + \$2 Million to \$4 Million
- + \$4 Million to \$6 Million
- + Over \$6 Million

## Medium-Density - Under Three Storeys

The Medium Density Award is offered across two (2) categories and recognises eligible projects under three (3) storeys.

This includes buildings in the following classes:

- + Class 1A - a single dwelling under three (3) storeys, and being:
  - o A detached house, OR
  - o One of a group of two or more attached dwellings, each being a building, separated by a fire-resisting wall, including a row house, terrace house, town house or villa unit.
- + Class 1B - a boarding house, guest house, hostel or the like under three (3) storeys:
  - o With a total area of all floors not exceeding 300 m<sup>2</sup> measured over the enclosing walls of the Class 1b, AND
  - o In which not more than 12 persons would ordinarily be resident, AND
  - o Which is not located above or below another dwelling or another Class of building, other than a private garage.

### Price Categories:

- + 2 to 5 Units
- + Over 5 Units



# Award Categories

## Renovations/Extensions

The Renovations/Extensions Award is offered in seven (7) price categories, and recognises an addition to, or alteration of, an existing dwelling. To be eligible for this category, projects must incorporate structural building work that has altered, extended or renovated an existing home.

### Price Categories:

- + Under \$300,000
- + \$300,000 to \$450,000
- + \$450,000 to \$600,000
- + \$600,000 to \$750,000
- + \$750,000 to \$1 Million
- + \$1 Million to \$2 Million
- + Over \$2 Million

When submitting your entries for this category, please ensure that you include before and after photos of the project.

## Sustainability in Residential Building

The Sustainability in Residential Building Award recognises exemplary achievements in sustainable practices within residential construction projects across Australia. This category honours projects that demonstrate a commitment to environmental responsibility, resource efficiency, and long-term sustainability in residential building design, construction, and operation.

Entries in this category showcase innovative strategies, technologies, and materials aimed at reducing carbon footprint, conserving energy and water resources, enhancing indoor environmental quality, and promoting resilience to climate change impacts. Projects considered for this award exemplify leadership in sustainable building practices and serve as models for the industry, inspiring others to adopt environmentally conscious approaches to residential construction.



# Award Categories

## Trade Contractor of the Year – Residential

The Trade Contractor of the Year – Residential award recognises exceptional expertise and performance among residential subcontractors specialising in various fields such as, but not limited to:

- + Bricklaying
- + Joinery
- + Tiling
- + Painting
- + Concreting
- + Pool installation

This category celebrates the invaluable contributions of subcontractors who play a crucial role in the construction and enhancement of residential properties.

### Additional Entry Criteria

To be eligible for this award, the trade contractor must have worked on a project that has been entered into a relevant Residential Category in the 2025 Excellence in Building and Construction Awards. This entry will be the project upon which the trade contractors' skills and execution will be judged.

### Criteria for evaluation may include:

- + the subcontractor's track record of delivering high-quality work
- + adherence to project timelines and budget constraints
- + innovation in their field
- + commitment to safety standards, and
- + client satisfaction.



# Award Categories

## Residential Judging Criteria

The following list forms part of the judging criteria that the judges will use to assess your project during their site visit.

### INTERNAL/EXTERNAL BRICKWORK/ RENDER FINISH

- + Sharpness of brickwork
- + Horizontal bed joints and vertical perp alignment
- + Selection of bricks (i.e. damaged, chipped, etc)
- + Mixing of batches of bricks
- + Consistency of mortar colour and joints
- + Plumbness of windows
- + Cuts to brickwork
- + Sharpness of render
- + Trowelling
- + Consistency in texture and colour
- + Alignment of corbeling
- + Alignment of cladding and fixing
- + Trade attention to detail:
- + Concrete form work
- + Control of reinforcement placement and cover
- + Concrete placing compaction finishing and curing
- + Above average attention to practices achieving high quality and durable surface finishes
- + Brick & block paving

### INTERNAL/EXTERNAL CARPENTRY FINISH & FIXING

- + Door margins
- + Finishing to hinges
- + Latches
- + Strikers
- + Sills and returned scotia
- + Shelving
- + Balustrading
- + Jointing of mouldings
- + General workmanship

### INTERNAL PLASTERING/DRYWALL

- + General surface texture and consistency
- + Square and plumb arise
- + Reveals
- + Corners
- + Cleaned door and window frames
- + Map cracking/crazing
- + Scouring to internal corners
- + Window reveals

### ROOF ALIGNMENT & NEATNESS OF FINISH

- + Gutters and eaves alignment
- + Fixings
- + Neatness of cuts and joints
- + Plane of roof
- + Fixing of materials
- + Flashings
- + Hip and valley alignment
- + Plumbness of downpipes
- + Detail to exposed timber areas
- + Selection of timber
- + General tidiness

### CUPBOARD CONSTRUCTION & FINISH

- + Bench top joints
- + Door/drawer alignment
- + Doorstops
- + Ease of drawers
- + Internal quality of fixing
- + Edging, colour consistency
- + Fixing of appliance/sinks
- + Plumbness of cupboards
- + Alignment of handles





# Award Categories

## FLOOR & WALL TILING

- + Setout
- + Margins
- + Grouting
- + Jollies
- + Waste cuts
- + Alignment of hobs
- + Steps
- + Plane of wall tiles and floor tiles
- + Scribing of tiles
- + Position of borders
- + Bath risers
- + Sealing around baths
- + Sealant to wall and floor tile junction
- + Squareness of shower

## CEILING FIXING

- + Plane of plasterboard
- + Visibility of joints/nails/screws
- + Cornice joints
- + Cornice fixing
- + Alignment of cornice
- + Squareness of bulkheads

## INTERNAL & EXTERNAL PAINTING

- + General finish
- + Preparation work
- + Door painting (top and bottom)
- + Top of door frames
- + Under sills and mouldings
- + Robe rails
- + Paint runs
- + Consistency of finish
- + Coverage of paint to frames and mouldings

## INTEGRITY OF STRUCTURE

- + Visual signs of movement
- + Cracking
- + Excess shrinkage
- + General defects

## PROFICIENCY OF SUPERVISION

- + Squareness of setout
- + Plumbness of walls
- + Setout of entities within the home
- + Care of general supervision overall
- + Cleanliness of job in general
- + Attention to detail

## TRANSITION (RENOVATIONS/EXTENSIONS CATEGORIES ONLY)

- + Integration of new addition with existing structure
- + Workmanship
- + Fixing (old to new)
- + Marrying building materials
- + Internal and external
- + General detail



# Award Categories

## Commercial/Civil Award Categories

### Civil/Infrastructure

The Civil/Infrastructure Award is presented in two (2) price categories and recognises civil infrastructure projects that meet the needs of Western Australia.

Examples of applicable projects include roads, railways, bridges, tunnels, car parks and utility infrastructure. This includes residential or commercial subdivisions (such as roads, retainings, streetscaping and other infrastructure). Additionally, any infrastructure project for a mining or resource development company and located on, or within 50km of, a mining site is eligible for entry to this category.

#### Price Categories

- + Under \$25 Million
- + Over \$25 Million

### Commercial/Industrial Construction

The Commercial/Industrial Construction Award is offered in 3 price categories and recognises projects that will be occupied with or engaged in commercial trade or work intended for commercial trade.

This includes, but is not limited to, buildings used for:

- + Wholesale trade
- + Non-residential commercial purposes, such as commercial carparks, offices and retail
- + Transport activities, such as passenger transport (e.g. airport, bus and rail terminals), and non-passenger transport (e.g. freight loading terminals, weighbridge stations).
- + Warehousing
- + The production and assembly activities of industrial or manufacturing processes, such as such as factories and plants
- + Primary production, such as those used for agricultural and aquacultural activities.

#### Price Categories:

- + Under \$5 Million
- + \$5 Million to 10 Million
- + Over \$10 Million

### Commercial Restoration/Renovation

The Commercial Restoration/Renovation Award recognises the renewal of an existing building that includes the reworking of internal and/or external spaces, including structural extensions to the existing building or general redevelopment of the site.

Restorations or refurbishments on historical buildings, and projects that are comprised of non-structural changes, are also eligible for this Award.

When submitting your entries for this category, please ensure that you include both before and after photos of the project.



# Award Categories

## Fit-Out

The Fit-Out Award is presented in three (3) price categories and recognises an internal fit-out **only** of a new or existing building, including retail and office spaces.

### Price Categories

- + Under \$5 Million
- + \$5 Million to \$10 Million
- + Over \$10 Million

## High-Rise Apartment Building – Over Three Storeys

The High-Rise Apartment Building Award is offered in three (3) price categories and recognises a residential building over three (3) storeys that is built to conform with typical commercial construction methods for the purposes of residential living.

This includes, but is not limited to, the following buildings over three (3) storeys:

- + Apartment buildings or complexes
- + Blocks of flats
- + Multi-purpose high-rise buildings (applicable to the residential component only)
- + Stacked dwellings

### Price Categories:

- + Under \$20 Million
- + \$20 Million to \$50 Million
- + Over \$50 Million

## Lifestyle Housing for Seniors – Aged Care Facilities

The Lifestyle Housing for Seniors Award in the category of Aged Care Facilities honours excellence in the provision of housing and services tailored to the needs of elderly residents in Australia. This category recognises aged care facilities that prioritise the well-being, comfort, and dignity of seniors, offering comprehensive care and support services in a nurturing and respectful environment.

Eligible entries include aged care facilities that provide a range of accommodation options, healthcare services, social activities, and amenities designed to enhance the quality of life for residents. These facilities may offer specialised care for individuals with diverse health needs, including assisted living, memory care, and palliative care services.

Entries in this category are evaluated based on criteria such as the quality of accommodation and amenities, staff expertise and compassion, safety and security measures, resident engagement and empowerment, and adherence to best practices in aged care. The Award recognises facilities that exemplify excellence in senior living, fostering a sense of community, belonging, and fulfillment for their residents.



# Award Categories

## Lifestyle Housing for Seniors Award – Retirement Villages

The Lifestyle Housing for Seniors Award acknowledges excellence in the design, amenities, and services provided within retirement villages across Australia. This category celebrates retirement communities that offer a high quality of life for seniors, promoting independence, social engagement, and well-being in a supportive environment.

Eligible entries must be Class 1 or 2 owner-occupied dwellings that provide comprehensive lifestyle amenities, housing options, and care services tailored to the needs and preferences of senior residents. These communities may feature a range of accommodation types, recreational facilities, health and wellness services, and social activities aimed at enhancing the overall quality of life for residents.

Entries in this category are evaluated based on criteria such as architectural design, accessibility, sustainability, community engagement, and the provision of amenities and services that contribute to a vibrant and fulfilling lifestyle for seniors.

## Education Facility

The Education Facility Award is offered in three (3) price categories and recognises buildings used in the provision or support of educational services.

Eligible projects include schools, universities, colleges and early learning/childcare centres. This category excludes buildings where the provision or support of educational services is a secondary function of the building (e.g. a bank or bookstore on a university campus).

### Price Categories:

- + Under \$5 Million
- + \$5 Million to \$10 Million
- + Over \$10 Million

## Health Facility

The Health Facility Award is presented in three (3) price categories and recognises buildings that provide general medical, accident and emergency, surgical, psychiatric, or other medical services on an acute or intermittent basis, with in-patient facilities and other buildings supporting and associated with these services.

This category is inclusive of buildings providing various health care or wellbeing services other than as part of a hospital (e.g. allied healthcare, family planning or hospice clinics). Nursing homes and aged care facilities are excluded from this category.

### Price Categories:

- + Under \$5 Million
- + \$5 Million to \$10 Million
- + Over \$10 Million



# Award Categories

## Entertainment and Recreation Facility

The Entertainment and Recreation Facility Award is presented in three (3) price categories and celebrates buildings used in the provision of entertainment and/or recreational activities or services.

This category is inclusive of, but not limited to, projects such as amusement parks, nightclubs, art galleries, theatres and recreation facilities like aquatic, sporting or leisure centres.

### Price Categories:

- + Under \$5 Million
- + \$5 Million to \$10 Million
- + Over \$10 Million

## Community Services Facility

The Community Services Facility Award is presented in three (3) price categories and celebrates buildings or structures with the primary purpose to provide a service or facility to a community.

This includes non-residential buildings not elsewhere classified, including but not limited to emergency services facilities (such as police or fire stations), utilities, temporary accommodation provided on a non-commercial basis, and any buildings or structures associated with worship, religious services or ceremonies.

### Price Categories:

- + Under \$5 Million
- + \$5 Million to \$10 Million
- + Over \$10 Million

## Sustainability in Commercial Building

The Sustainability in Commercial Building Award recognises outstanding achievements in sustainable practices within commercial construction projects. This category celebrates projects that demonstrate a strong commitment to environmental stewardship, resource efficiency, and sustainable design principles in the commercial building sector.

Entries in this category showcase innovative strategies, technologies, and materials aimed at reducing environmental impact, conserving energy and water resources, and promoting occupant health and well-being. Projects considered for this award exemplify leadership in sustainable building practices, demonstrating a holistic approach to sustainability that encompasses design, construction, operation, and long-term performance.

These projects serve as exemplars of sustainable development, inspiring the industry and driving positive change towards a more environmentally responsible built environment.



# Award Categories

## Trade Contractor of the Year – Construction

The Trade Contractor of the Year – Construction award recognises exceptional expertise and performance among civil and commercial subcontractors specialising in various fields such as, but not limited to:

- + Shop fitting
- + Steel fabrication
- + Bricklaying
- + Concrete formwork
- + Commercial pool installation

This category celebrates the invaluable contributions of subcontractors who play a crucial role in the construction of commercial or civil projects, ensuring quality, efficiency, and precision in their respective trades.

### Additional Entry Criteria

To be eligible for this award, the trade contractor must have worked on a project that has been entered into a relevant Commercial/Civil Award Category in the 2025 Excellence in Building and Construction Awards. This entry will be the project upon which the trade contractors' skills and execution will be judged.

### Criteria for evaluation may include:

- + the subcontractor's track record of delivering high-quality work
- + adherence to project timelines and budget constraints
- + innovation in their field
- + commitment to safety standards, and
- + client satisfaction



# Award Categories

## Commercial/Civil Judging Criteria

The following list forms part of the judging criteria that the judges will use to assess your project during their site visit.

### QUALITY OF CONSTRUCTION

- + Structure
- + External finishes
- + Services
- + Internal finishes
- + Civil works
- + Degree of difficulty
- + Problem solving
- + Overcoming constraints of the site

### PROJECT MANAGEMENT

- + Time performance
- + Client relationship
- + Subcontractor management
- + Degree of difficulty
- + Client satisfaction

### VALUE FOR MONEY

- + Method of contracting
- + Cost of construction per Gross Floor Area and Net Lettable Area or Net Saleable Area
- + Finalisation of contract

### INNOVATION

- + Construction methodology
- + How did the contractor innovate throughout construction?
- + What were the benefits of this innovation to the project's deliverables (time, cost, quality, HSEQ outcomes, environmental outcomes)
- + Installation procedures

### SITE MANAGEMENT

- + Safety
- + Industrial relations
- + Site organisation
- + Environmental management – including statistics of environmental performance



# Award Categories

## Specialist Award Categories

### Excellence In Workplace Health And Safety

The purpose of the Excellence in Workplace Health and Safety Award is to celebrate and promote best practice in WHS on building and construction projects across all industry sectors.

Written submissions into this category must be detailed and thorough, and fully address the submission criteria listed below.

Builders should meet the following criteria to nominate for this award:

- + A commitment to implementing and achieving high standards of workplace health and safety management
- + An approach to workplace health and safety which incorporates identification and assessment of workplace hazards
- + An integration of workplace safety systems which incorporates the recognition of employee training needs, the intent to adopt higher order control solutions and ongoing monitoring and review.

Projects nominated for Excellence in Workplace Health & Safety must have reached practical completion **on or before Friday 4 April 2025**.

### Excellence in Workplace Health and Safety - Entry Checklist

To be considered eligible for the Excellence in Workplace Health and Safety Award, each entry must be submitted and paid for online, through the Master Builders WA entry portal, and include:

- A WHS overview document, created using the written submission criteria checklist below
- A written letter of consent, signed by the project owner, to signify the owner's consent for the project to be submitted for judging, and permitting Master Builders WA access to all safety documentation related to the project
- A maximum of twelve (12) project photos in total
  - o You must include four (4) progressive photos detailing aspects of the project which should be clearly named indicating relevance to the project
  - o The quality of the photographs must adhere to the Photography Requirements listed at the beginning of this Entry Kit

### Excellence in Workplace Health and Safety - Written Submission Criteria

#### 1. Executive Summary

*Provide an Executive Summary of the project and briefly address all relevant aspects of Workplace Health & Safety.*

#### 2. Implementation and Maintenance of WHS Systems

*Provide details on the Company's commitment to implementing and achieving high standards of Workplace Health & Safety management.*

Examples could include:

- o A list of components of your WHS management systems, e.g. manuals, policies, procedures, documentation
- o Future goals of the company





# Award Categories

### 3. Hazard Identification, Risk Assessment and Control

*Provide details on the Company's policy and procedures for identification, assessment and control of workplace hazards.*

Examples could include:

- Method used to identify hazards, such as:
- Regular site/workplace inspections
- Checking existing incident records and workers' compensation claims
- Incident reporting and/or investigation
- Hazard/ near-miss alert reporting
- WHS management systems audit
- Standard operating procedure reviews
- Consultation with employees
- Procedure used to assess risks (e.g. classification matrix)
- Prioritisation of hazards, such as:
- Likelihood to cause injury or damage
- Probability of occurrence
- Potential to develop further
- Methods used to control hazards (e.g. hierarchy of controls)
- Hazard reporting procedure

### 4. Safe Work and Operating Procedures

*Provide details on the Company's safe work systems which incorporate recognition of employee training needs, a commitment to adopting control solutions where possible and ongoing monitoring and reviews.*

Examples could include:

- Development and implementation of site specific safety instructions.
- Development and implementation of safe work method statements.
- Development and implementation of standard operating procedures.
- Company rules.
- Provision of personal protective equipment.
- Method for ensuring compliance with safe systems of work.
- Provision of information, instruction and supervision.
- Training provided to employees and maintenance of training records



# Award Categories

## 5. Performance

### Section A:

Provide the following statistics and data detailing the Company's performance in Workplace Health & Safety over the previous 12 months to the close of entry date of 4 April 2025:

- Number of injuries
- Time lost due to injury
- Time lost due to other safety concerns

### Section B:

Provide details of the measurable improvement in the company's Workplace Health & Safety performance and if the time and effort spent on improving health and safety in the workplace brought with it any benefits.

Examples could include a demonstrable reduction in:

- Workplace injuries and/or incidents
- Lost productivity
- WorkCover, insurance premiums and/or legal costs

## 6. Support Material

To support your entry please include the following information:

- Site safety plan, where applicable, or evidence of safety management processes that are in place
- Progressive photos that demonstrate your systems in use



# Award Categories

## Excellence In Customer Service

The purpose of the Excellence in Customer Service Award is to celebrate and promote builders and suppliers who provide exemplary customer service in the building and construction industry.

This Award is presented in two (2) categories:

- + Builder
- + Supplier

Written submissions into this category must be detailed and thorough, and fully address the category-specific submission criteria listed below.

## Excellence in Customer Service Entry Checklist

To be considered eligible for the Excellence in Customer Service Award in either sub-category, each entry must be submitted and paid for online, through the Master Builders WA entry portal, and include:

- A customer service overview document, created using the contractor-specific or supplier-specific written submission criteria checklists below
- An Excel spreadsheet containing the contact details of:
  - Builder: ALL clients who have had projects completed within the last 12 months to 4 April 2025. Please use the Contractor Excel template provided [here](#).
  - Builder: ALL clients completed within the last 12 months to 4 April 2025. Please use the Supplier Excel template provided [here](#).
  - This information will be used in a telephone survey to assist in the judging process.
- Four to eight (4-8) images of your staff or office environment that illustrate your approach to customer service
  - The quality of the photographs must adhere to the Photography Requirements listed at the beginning of this Entry Kit.
- A copy of your company logo in high resolution in at least one of the following formats:
  - EPS (preferred)
  - PNG (preferred)
  - TIFF
  - JPEG



# Award Categories

## Excellence in Customer Service – Builder – Written Submission Criteria

Entrants for the **Builder** sub-category will need to demonstrate fair trading principles and how a customer service culture is promoted within their organisation. Phone surveys of a random sample of your clients will be undertaken. Feedback from these surveys and your entry will be given to you following the awards upon request.

Entrants need to submit a written document outlining their processes and commitment to delivering a high standard of customer service, and providing their customers with high-quality information associated with building contracts, products and the building process.

Please also provide evidence of:

- + Regular, timely and helpful communications during the building period
- + Quality handover processes
- + Attention to maintenance items and repairs
- + Complaints handling procedures
- + Management of a customer service culture

## Excellence in Customer Service – Supplier – Written Submission Criteria

Entrants for the **Supplier** sub-category will need to demonstrate fair trading principles and how a customer service culture is promoted within their organisation. Phone surveys of a random sample of your clients will be undertaken. Feedback from these surveys and your entry will be given to you following the awards upon request.

Entrants need to submit a written document outlining their processes and commitment to delivering a high standard of customer service and providing their customers with high-quality product and service documentation.

Please also provide evidence of:

- + Regular and timely communication with clients throughout the sales cycle, including times the business has used alternative means of communication to assist in client liaison
- + After-sales service procedures
- + Complaints handling procedure
- + Management of a customer service culture



# Award Categories

## Major Award Categories

### Young Builder of the Year

The Young Builder of the Year Award celebrates the exceptional achievements and contributions of individuals under 40 years of age who have demonstrated excellence in the building and construction industry. This prestigious award recognises the achievements of young builders who are shaping the future of our industry with their talent, leadership, and dedication.

To be eligible for this award, nominees must submit a document (of no more than 10 pages) addressing the following criteria:

- + **Age and Registration:** Nominees must be under 40 years of age and registered builder.
- + **Business Experience:** Nominee must have been in business for at least two years, demonstrating a commitment to building their career and establishing themselves in the industry.
- + **Workmanship and Safety:** Nominee must maintain a high standard of workmanship and prioritise safety on their projects.
- + **Business Management and Ethics:** Nominee must demonstrate sound business management practices and ethical conduct in their dealings with clients, subcontractors, and suppliers.
- + **Financial Stability:** Nominee businesses must be financially sound, reflecting responsible financial management and stability.
- + **Client Satisfaction:** Nominee must demonstrate a high level of client satisfaction and commitment to customer service.
- + **Industry Recognition:** Nominee should be held in high regard by their industry peers, reflecting their reputation for excellence and professionalism.
- + **Involvement in Master Builders:** Nominee must be actively involved in Master Builders and contribute to the betterment of the industry through participation in events, committees, or other initiatives.

Applications that do not address each criterion listed above will be deemed invalid and will not be considered during judging.

### Residential Master Builder of the Year (Non-Entered Award)

Recognises the best overall Residential Home amongst all price categories. The finalists must have won in their respective price category.

### Commercial Master Builder of the Year (Non-Entered Award)

Recognises the best overall Commercial Project amongst all price categories. The finalists must have won in their respective price category.



# Inspection Tips & Advice

## **Final Quality Checks of the Nominated Project:**

- + Conduct a walkthrough of the project and thoroughly look for defects and immediately rectify
- + Carry out any necessary maintenance prior to judges arriving
- + Consistent work quality is very important

## **Prior To Inspection:**

- + You will be notified of your judging schedule/s a minimum of two weeks prior
- + The judging date and time cannot be changed or rescheduled
- + When the judging inspection date is known, immediately advise the client of date and time
- + Send a calendar appointment to the client
- + Call the client/s twenty-four (24) hours before the scheduled judging time as a courtesy reminder

## **On Inspection Day:**

- + Arrive at the project ten (10) minutes prior to the scheduled judging time, have project open and ready
- + Meet judges at front door
- + Home owner/s should be in attendance where appropriate
- + Advise judges if any of the build was completed by owner/client
- + Allow the judges time and space to view and judge the project
- + Please do not ask the judges for feedback as they cannot provide it

# Terms & Conditions

1. Award categories are open to registered builders/building companies operating in the building industry who hold a current membership with Master Builders Western Australia, under the same name. Entries must be submitted under the name of the building contract, which must be company holding a valid membership.
2. Excellence in Customer Service Award - Builder is only open to Master Builder Members.
3. Excellence in Customer Service Award – Supplier is open to any organisation that supplies Master Builders members directly or indirectly.
4. Entries submitted must be located within Western Australia only.
5. Where an entry is situated more than 100kms from a Town City Centre (GPO), the entrant will be required to cover the costs of travel and accommodation for the judge(s) to inspect the project. These costs will be attributed pro rata should there be multiple entries being judged in that region.
6. Entries must have achieved practical completion by the date in which judging commences, or the entry will be automatically disqualified and all associated fees forfeited.
7. Projects which have previously been entered and received a winning result into any Master Builders WA awards program may not be re-entered. An award finalist may re-enter the awards at their choosing. Display homes may only be re-entered if they didn't receive a winning result and/or a new build of the same design has been undertaken on an additional site.
8. Entries withdrawn after the close of entries are not entitled to a refund.
9. All applicable sections of the entry form must be completed and the required documentation, including payment, provided in full by the closing date for the entry to be valid.
10. Entries that provide incomplete documentation may not be judged; in which case, all fees will be forfeited.
11. If the information given on the entry form varies extensively from the entry inspected, in specification or value, judges reserve the right to disqualify the entry or re-categorise, without consultation with the entrant.
12. Judges reserve the right to re-categorise the entry without consultation with the entrant.
13. Judges' decisions are final, and no correspondence or review will be entered into by Master Builders Western Australia.
14. The consent from the project owner or client must be given for entry in the awards. Where the property is tenanted, the owner is responsible for ensuring compliance with access requirements.
15. Any material supplied with the entry may be reproduced in media releases, publications, websites and other promotional material at the discretion of Master Builders Western Australia. The entrant indemnifies Master Builders Western Australia against any claims in respect of copyright. Master Builders Western Australia and associated media accept no responsibility for incorrect details, spelling or other incorrect information stated in the entry form. The quality of the material submitted will impact on the standard of promotion.
16. Each entrant will be notified in writing of the judging time and date for each project. It is the entrant's responsibility to confirm with the owner/client and obtain access for the judges. Where the property is tenanted, the entrant must contact the owner and coordinate access with the owner or managing agent and/or the tenant directly. In the instance of not being able to obtain access, the entry will be automatically disqualified and all associated fees forfeited.
17. The entrant must submit evidence of the final contract sum (including variations) for each entry, inclusive of GST. Where the property has been built as the builder's residence or investment property, the price point at which the project is entered should reflect the repeatable retail value of the home.
18. Award winners will NOT be disclosed until the after the official announcement at the Awards presentation night.
19. The entrant may use success in the Awards for promotional purposes but agrees to adhere to high ethical standards in that promotion through branding guidelines on the Winners/Finalists Kits. Advertising and promotional activities must not be misleading or deceptive or likely to mislead or deceive consumers about the nature of the award, nor represent themselves as a Master Builder award winner when they have not been the registered builder of that nominated award. Without limiting this requirement, the registered builder agrees to be bound by the following:
  - a. Pre-Awards promotion: Until the Awards are officially announced at the presentation, the entrant will not promote any unofficial or speculative success. However, entrants will be able to promote their finalist status prior to the Awards on receipt of the finalist logo from Master Builders Western Australia.
  - b. Correct use of logo for winning & finalist entries: In display homes categories, signage must be restricted exclusively to the judged project.
  - c. The Master Builders WA Building Excellence Awards Logo (both winners & finalists), when in use across all forms of media presented to the general consumer, must abide by the following guidelines:
    - i. In any promotion the exact award category and year of the award must be stated.
    - ii. Use of the logo must not be changed in any way, unless prior permission has been sought and received in writing.
    - iii. If the entrant breaches these requirements governing promotion, Master Builders Western Australia may: Revoke the entrant's award. Refuse the entrant entry in future awards. Bring possible breaches of the Trade Practices Act and the Fair Trading Act to the attention of the Australian Competition and Consumer commission and the Department of Commerce.
    - iv. Further explanation and examples can be found in the Master Builders Western Australia Awards Logo Usage Guidelines.

# Terms & Conditions

20. Display home entries must:
  - a. be accompanied by the current price list of all inclusions for the home to full specification as displayed.
  - b. describe all optional specification items displayed in the home.
  - c. state the as-displayed construction cost (that is, not including the cost of furniture, furnishings, landscaping and any other items which are not part of the building fabric).
  - d. be accompanied by a letter or similar advice from the permit authority that the home is approved for use as a designated display home. A letter or similar advice from the permit (local) authority means either a development (planning) approval and/or a building permit clearly detailing the home was assessed and approved by the permit authority as a display home.
21. Projects in the following residential categories must have a Class 1a or 1b classification as defined in the current Volume of the Building Code of Australia - Housing provisions (BCA) of the National Construction Code (NCC).
  - a. Assisted/Adaptable Living
  - b. Display Home
  - c. Contract Home
  - d. Medium Density
  - e. Renovations/Extensions
  - f. Lifestyle Housing for Seniors – Retirement Villages

This includes, but is not limited to single dwellings, lifestyle housing for seniors, grouped dwellings (2 dwellings or more on a site, but does not include multiple dwellings or apartments). Residential buildings in other classes must enter in commercial categories. Building classified as Class 2 and above according to the BCA must be entered under a Commercial award category (see below).
22. Projects in the following commercial/civil categories include those recognised as Classes 5-10 by the Building Code of Australia and only includes Class 2-4 residential buildings that are not covered by our residential awards categories.
  - a. Civil/Infrastructure
  - b. Commercial/Industrial
  - c. Commercial Restoration/Renovation
  - d. Fit-Out
  - e. High Rise Apartment Building
  - f. Lifestyle Housing for Seniors – Aged Care Facilities
  - g. Education Facility
  - h. Health Facility
  - i. Entertainment and Recreation Facility
  - j. Public Use Facility
23. Entrants must notify Master Builders Western Australia and withdraw any entries submitted for the Awards if the business/company is placed into voluntary administration or receivership. This undertaking is binding up until the awards night ceremony. Master Builders Western Australia advises that an award will be withdrawn if the business has been placed into administration and Master Builders Western Australia has not been notified.
24. Master Builders Western Australia can remove an entry for any reason that may affect the reputation of, or cause embarrassment to, the Association or the Awards.
25. Trade Contractor of the Year Awards are open to subcontractor companies operating in Western Australia.
26. If the entry information supplied varies extensively from the inspection, in specification or value, Master Builders Western Australia reserves the right to re-categorise or disqualify the entry without consultation with entrant.
27. Should a minimum standard of excellence not be reached, Master Builders Western Australia reserves the right to decline the presentation of an Award.